Mobility

DigiService-*IP*

SECURE HIGHWAY FOR VOICE FILE TRANSFER

DigiService-*IP* from Crescendo was designed to give Authors the freedom to dictate on the move. With **Digi**Service-*IP*, you can now safely collect and deliver your voice files from any location, whether in the office or on-the-run, using a dial up or Internet connection.

What is DigiService-*IP*?
Acting as the main link between your handheld device or Pocket PC and the **Digi**Scribe-*XL* dictation server, **Digi**Service-*IP* automatically transfers your voice files so that they can be seamlessly integrated within your dictation management software (**Digi**Scribe-*XL*) and/or transcribed by any supported transcription utility.

All voice files are transferred through the secure CWAS gateway (Crescendo Wide Area Service), thereby ensuring maximum protection of confidential data. Moreover, the use of voice streaming technology eliminates large bandwidth use and repeated lost connections. These combined technologies make **Digi**Service-*IP* the fastest and most secure way to collect and deliver dictations from one point to another, no matter the distance. **Digi**Service-*IP* can be set up in a central or remote configuration and, running as a service in the background, requires no user intervention whatsoever.

Hassle-free dictation
DigiService-*IP* integrates voice files from a wide range of digital recording devices (see page 2 for full listing) so that Authors can keep dictating the way they are accustomed to with tape machines, but now, digitally, at the same time ensuring a high fidelity sound quality. No more handling of tapes, poor sound quality due to repeatedly used tapes, consumable costs, or difficulty of getting dictation where it needs to be.

Should you decide to use a more recent recording device in the near future, **Digi**Service-*IP* is designed to integrate and support any new widely accepted digital recorder.

Visibility
A new intuitive interface allows you to add comments to each file, change header data, drag and drop / resend files, set remote configuration and host job number confirmation. The minimized system tray operation also provides color status reporting as well as alarms on errors. And whenever **Digi**Service-*IP* converts a voice file to the Crescendo format, all critical job details (as provided by your device) are revealed and included in the imported record, thereby allowing for a faster transcription.

Mass volume dictation collection

DigiService-*IP* is also the ideal tool to collect dictation from other vendor's digital dictation systems and integrate them into your main **Digi**Scribe-*XL* system. This allows your Transcriptionists to work using the same innovative transcription utility regardless where the dictation was created.

DigiService-*IP* can import digital files, maintain the original header (identifying information) and excellent sound quality found in dictations coming from Lanier Voice Link, Dictaphone, DVI and WinScribe systems.

Monitoring

DigiService-*IP* is set up to run automatically by default, but can also be started manually. Once the **Digi**Service-*IP* Console is started, then all the activities can be monitored. This console is mainly used for troubleshooting purposes or adding new device support and displays information such as the device name and ID.

NEW! iDeliver for web upload

iDeliver enables the automatic upload of voices files from digital dictation devices through a standard web browser, without the need to install any specific software. Whether they are working from home or a remote office, authors can walk up to any PC, log on to iDeliver and upload their dictations in real-time. Located on auxiliary drives (USB connection or other) that the author specifies at time of upload, these voice files are then streamed, automatically converted and integrated into the **Digi**Scribe-*XL* central system using **Digi**Service-*IP*.

Once uploaded, voice files can be viewed and played directly from the web browser and the job list exported to .xml, .xls or .rtf formats. On the transcription side, the file will be made available to the next secretary - as per predefined routing criteria specific to each firm - using the Crescendo exclusive streaming technology, which allows transcription to start prior to the complete download of the file and prevent reports from sitting on local PCs at any time.

Supported digital input devices

OLYMPUS Digital Voice Recorders

DS-2300   DS-3300   DS-4000

PHILIPS Digital Pocket Memos

9360   9450 VC   **DPM 9600**

GRUNDIG Digta

4010   4015   415
                   410 (Europe)

Windows   Pocket PCs   Smartphones

Key features

- Voice streaming
- Support for remote or network downloads
- Support for both COM and USB ports
- Support for compact flash and multimedia cards/readers
- High fidelity sound quality
- Ability to integrate with newly introduced digital recorders

Digital files

CRESCENDO